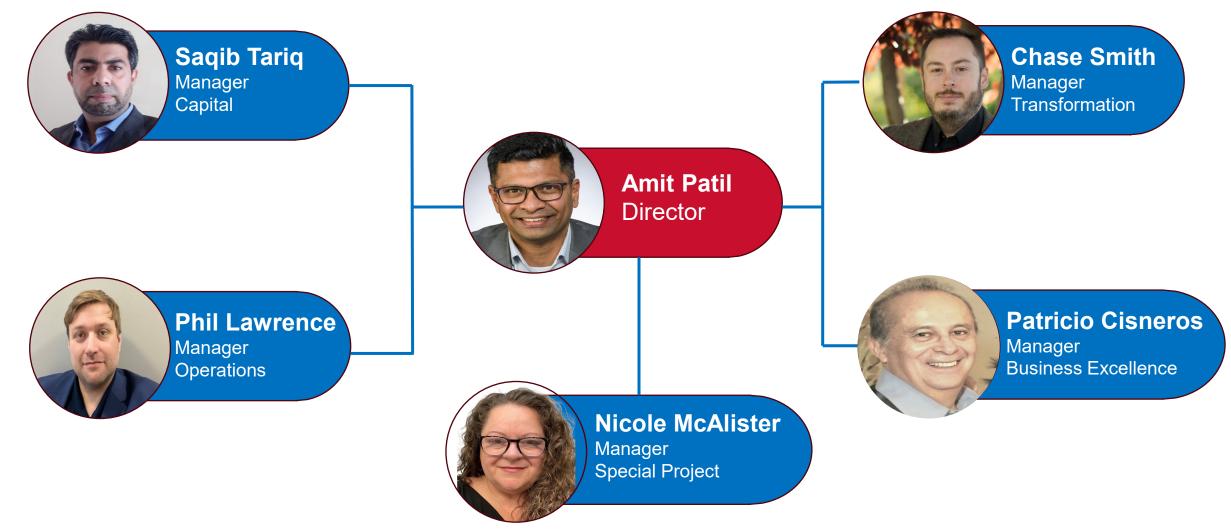




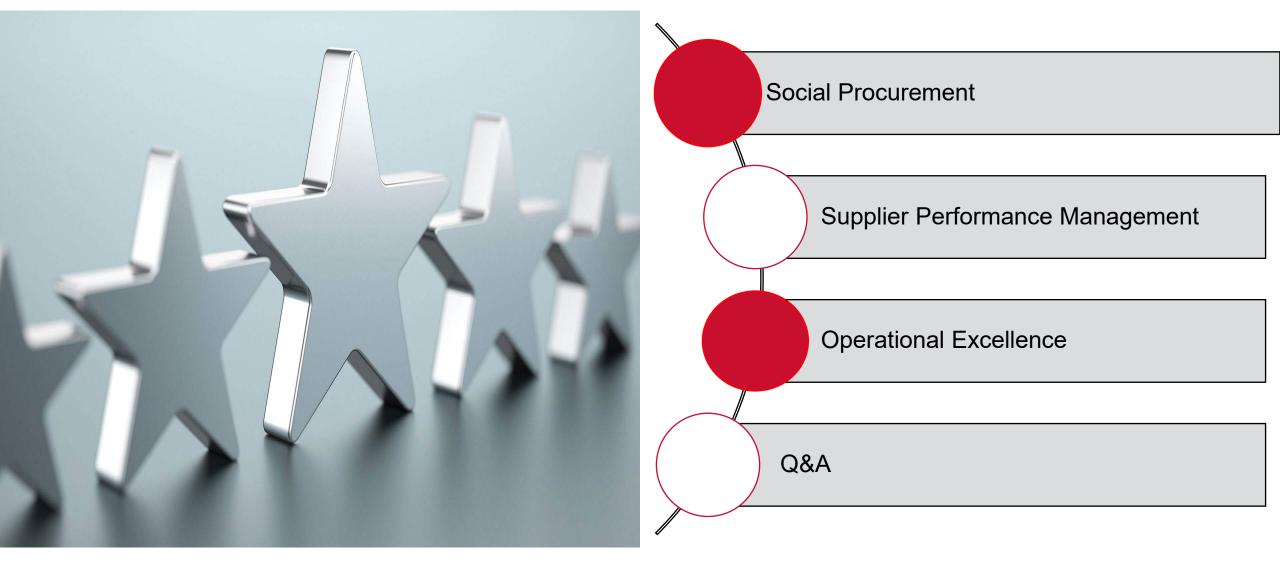
Amit Patil Director – Supply Management, Corporate Planning & Financial Services



### Supply Management (SM)









#### Coming Next

#### **Increasing Access to Women-Owned Businesses**

- Customized questions to maximize
  impact
- Evaluation criteria adapted towards assigning more points to women-owned businesses *Currently Underway*

#### **Indigenous Procurement Strategy**

- **Engagement** to understand barriers when bidding
- Solutions to increase
  opportunities for Indigenous owned businesses

#### **Future Focus Areas**

Focus on groups such as LGBTQ2S+, newcomers, diverse Racialized groups

#### Social Procurement Program

- Social Procurement Questionnaire included in all over threshold procurements, including Construction Request for Quote (RFQ)
- Updated user-friendly digital questionnaire

### Calgary

### **Supplier Performance Management**

### **Current State**

- Individual Contract Focus
- Decentralized
- Intermittent Feedback
- Reactive
- One-Way Score Card
- Limited Value Add
- Adhoc decision making



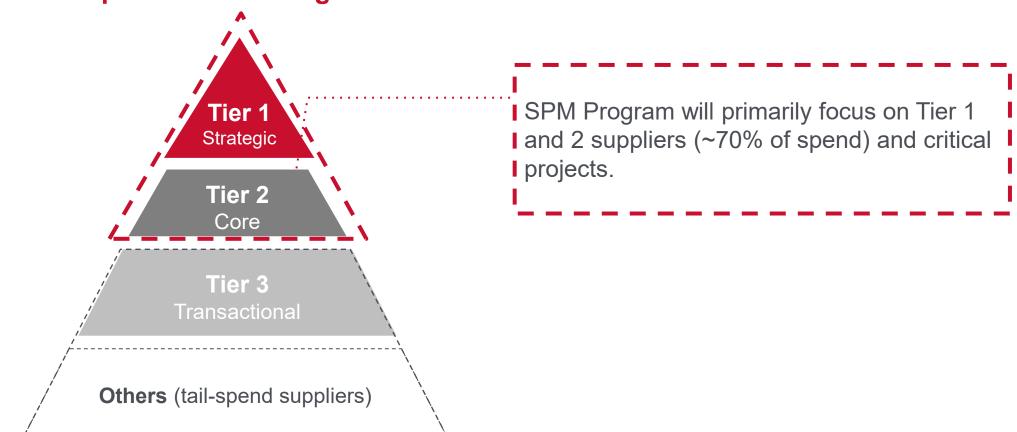
### **Desired State**

- Holistic & Strategic Supplier Focus
- Centralized
- Consistent Correspondence
- Proactive
- Two Way Score Card
- Seize Innovation & Create Value
- Data Based Decision Making

Joint-Partnership Achieving Mutual Benefits

# Calgary 🐼 SPM - Segmentation Model

The SPM Program focuses on managing the most critical supplier relationships, allocating resources to maximize impact on Tier 1, 2, and 3 suppliers.



### **Segmentation Output and SPM Program Focus**

## Calgary 🐼 Operational Excellence





# **QUESTIONS**

ISC: Protected Partnering with Industry Showcase 2025